

Mandatory Contact Registers in WA

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To keep all Western Australians safe, particular businesses and venues must maintain a contact register of patrons, staff, visitors and contractors for COVID-19 contact tracing, if required.

Particular businesses are:

- food and licensed venues (restaurants, cafés, bars, pubs, taverns, nightclubs)
- gyms, indoor sporting centres and pools
- places of worship, and funeral parlours
- beauty and personal care services including hairdressers and barbers
- galleries and museums
- cinemas, theatres and other entertainment venues
- auction houses and real estate inspections
- community facilities, libraries and halls
- zoos and amusement parks
- function centres

Accommodation facilities that already have check-in arrangements in place (for example, hostels, hotels, large camp grounds).

Details required are location, date, name, telephone number and arrival time. Email addresses are optional.

You must:

- keep contact details for 28 days
- store the information confidentially and securely.
- You have the right to deny entry to anyone who refuses to provide their contact information.

To help businesses and venues, the WA Government has developed the SafeWA app. This is a free system that uses QR codes to register attendance. It's quick, convenient, easy to use and contactless.

It's not mandatory to use SafeWA, but it is encouraged.

SafeWA can be downloaded from the Apple App Store or the Google Play Store.

Alternative contact register formats are available, including recording details electronically or on paper. A template is available on our Toolkit page.

Businesses must still maintain a written contact register for people who choose not to use the SafeWA app.

How does SafeWA work?

The SafeWA app sends accurate customer information directly to WA Health, meaning data does not have to be stored by your business and is readily available for WA Health to access if it becomes necessary.

For more information visit the website below:

<https://www.wa.gov.au/.../covid-19-coronavirus-contact...>